



AC/MMcC

8th January 2016

Gerard Malone
Head of Legal & Property Services
Inverclyde Council
Environment, Regeneration & Resources
Municipal Buildings
Clyde Square
GREENOCK
PA15 1LY

Dear Mr Malone

**Proposed Traffic Regulation Order
The Inverclyde Council (Various Roads)(Outer Greenock)(Waiting Restrictions)
(Variation No. 6) Order 2015
The Local Authorities' Traffic Orders (Procedure)(Scotland) Regulation 1999**

I refer to the above and to your letter of 25th November 2015, the contents of which are noted. Please accept my apologies for the delay in my reply.

Unfortunately I may not be able to attend the meeting on 21st January 2016, however I understand that the Association can make written representations for consideration at the meeting. Please therefore find enclosed our written representations for the meeting.

I trust you will find this to be in order.

Yours sincerely

Anne Culley
Depute Chief Executive Officer
Oak Tree Housing Association Ltd.

Enc.



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Property Factor Registration Number PF000264; Financial Conduct Authority No. 2232 (S); VAT Registration No. 156 9197 67

Oak Tree Housing Association Ltd is a registered society under the Co-operative and Community Benefit Societies Act 2014

Registered Charity Number SC045300

**Oak Tree Housing Association Ltd. (OTHA)
Response to "The Inverclyde Council (Various Roads)(Outer Greenock)(Waiting Restrictions) (Variation No. 6) Order 2015" Statement of Case**

For clarification, OTHA objections to policy proposals are with regards to Buccleugh, Tobago, Crown, King, Ann and Sir Michael Street, Greenock.

OTHA staff, many of whom live in Inverclyde, raised their concerns at a staff meeting about the implications for our service delivery to our tenants and customers if the parking restrictions were approved in areas around where we have successfully operated from for the past 16 years.

Staff and customers would be unable to park in these areas from 8.15am – 9.15am and from 5pm – 6pm. Our offices open at 9am and staff can start work from 8am until 6pm, with most staff commencing work around 8.30am – 9.00am and finishing around 5pm – 6pm, sometimes later. Staff also when possible, see customers at times that suit the customer.

Most of our staff shop in the Oak Mall on a daily basis and if the Association requires to look to relocate out with the town centre, the Association believe that this will have a detrimental effect on income for a number of the Oak Mall shops.

What has not helped the parking in these areas, is that the Council permitted a change of use at Crown House (Old Co-Operative Building) next to us for office space, with many of the staff working within Crown House having cars and the Council permitted this change of use with only 2-3 designated parking spaces.

Public car parks are not that close to our offices for staff and customers to utilise, which also gives us some concern regarding health and safety during the winter months. However, there is a small car park with 13 spaces to the side of our office, and it is used by local residents, Crown House employees, OTHA and others.

In delivering our services some of our staff require to be in and out of the office throughout the day and it is felt that it is not a good use of time (ultimately tenants rent money), staff having to walk some distances to cars (even with our commitment to Healthy Working Lives) or having to move cars to different locations throughout the working day because of the parking restriction times allotted.

The Association are very respectful of the need for residents to be able to park near their homes. The Association does though have its offices in a mixed use area and not solely a residential area. The Association therefore have to balance the needs of our staff and customers.

OTHA has served the communities and residents of Inverclyde for many years. The Association works hard at building and maintaining good relations and focusing on excellent customer care. We believe that it is right that as a genuinely concerned party, the Association should be able to ask for objections to please be considered.